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## **SUBJECT: CBC ACCESSIBILITY CODE | DESTINATION DISPATCHING**

**Summary:** Destination kiosks must verbally say where the user needs to present their access control credentials.

### **2019 California Building Code DESTINATION-ORIENTED ELEVATOR ACCESSIBILITY FUNCTION BUTTON INDICATION**

#### **11B-411.2.1.7.3 Assignment by security credential.**

If a security system or other form of access control system is provided, the audio output shall provide a verbal announcement and direction to the location of the access control activation sensor, such as “present security credential at the sensor immediately to the left”. Upon presentation of security credential, the destination floor shall be confirmed by verbal announcement and on the display screen. The display screen shall indicate the elevator assignment characters and a verbal announcement shall be made of the assigned elevator responding to the call. Visual and verbal directions to the assigned elevator shall be provided.